## **RISK MANAGEMENT**

PRE-BOARD BRIEFING SESSION

Jacob van der Blij

5 June 2018, Geneva



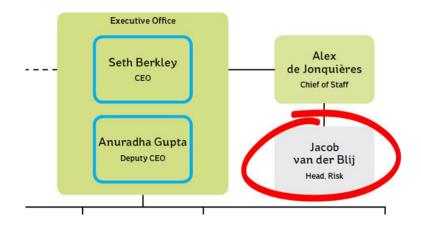


### Risk function in the Executive Office

The Risk function coordinates, facilitates and monitors the implementation of effective risk management practices across the Alliance. It provides specialised expertise, promotes a risk-aware culture, and establishes risk reporting throughout the organisation.

#### Key activities include:

- administering the Corporate Risk Register to provide an aggregated top-level view of risks facing the Alliance, as reported upon in the annual Risk & Assurance Report to the Board;
- supporting Secretariat teams and the broader Alliance to strengthen their risk management practices and monitoring their effectiveness;
- embedding a risk-aware culture and a common understanding of risk management across the Alliance: and
- supporting risk escalation and decisionmaking throughout the organisation, including facilitation of the cross-Secretariat Risk Committee.

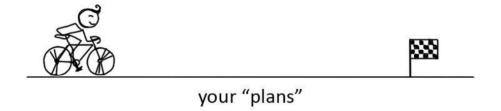








# Achieving our mission

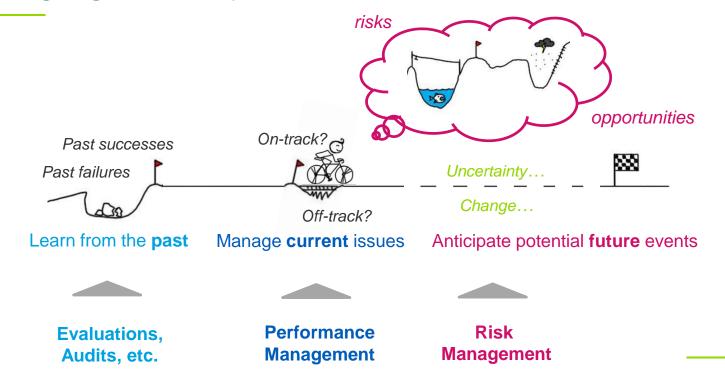




the universe's plans for you

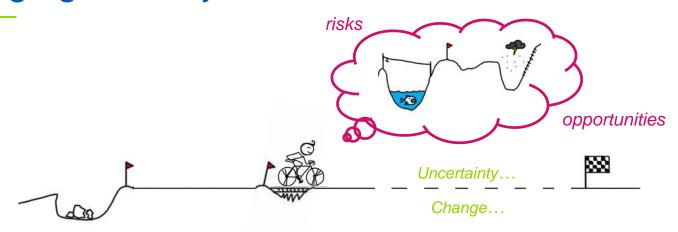


# Managing our way to success





# Managing our way to success



Anticipate potential **future** events

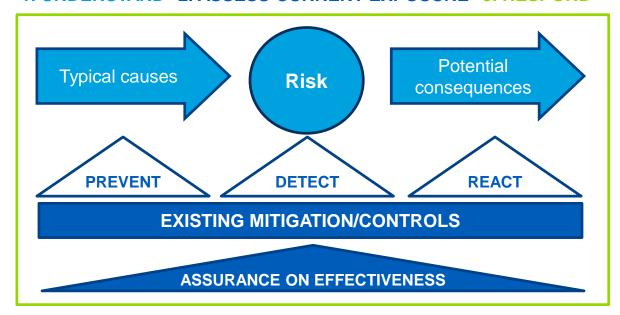
### **Risk Management:**

- ✓ Understand what might happen
- ✓ Decide if that would be acceptable
- ✓ If not, take action to reduce likelihood or mitigate potential impact



# Key concepts in assessing a risk

#### 1. UNDERSTAND 2. ASSESS CURRENT EXPOSURE 3. RESPOND



### WITHIN RISK APPETITE? FURTHER MITIGATION?



# Gavi's Risk Management philosophy

### Implementing a comprehensive approach to risk

- All types of risks: strategic, operational, fiduciary and programmatic
- Forward-looking, anticipating potential future issues before they actually happen
- Responding in line with our risk appetite, balancing risk and reward
- Alliance-wide collaboration and information exchange on shared risks
- An open risk-aware culture where everybody feels encouraged to flag risks transparently

### **Enabling better outcomes by:**

- More informed decision-making and conscious risk-taking
- Managing expectations, by flagging potential risks upfront
- Prioritising high risks, serving as a basis for required level of support and oversight
- Improving organisational learning and resilience to changes in a volatile environment

"A comprehensive and systematic approach to risk management will enable Gavi to take the right level of the right type of risks needed to deliver on our ambitious mission and maximise our impact"



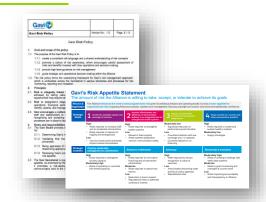
### Risk cannot be eliminated...

- We pursue an ambitious mission in the world's poorest countries
- We have a lean operating model without in-country presence
- Some high-reward opportunities may require taking greater risks. Sometimes the greatest risk is inaction.





# ...but risk can be managed intelligently





- Introduced Risk Policy and Risk Appetite Statement
- Reorganised in line with "Three Lines of Defence" model with strengthened tools and processes in Secretariat teams
- Annual report to the Board on critical "top risks" to our mission and strategic goals
- Top risks monitored by risk owners with discussions in Risk Committee





### **Board approved Risk Policy**

- Setting out guiding principles, definitions, and high-level roles and responsibilities
- See http://www.gavi.org/About/Governance/Programme-policies/Risk-policy/

# 

### **Principles**

- · Risk is integrally linked to ambition
  - Objectives can only be achieved by taking calculated and carefully managed risks. Some high-impact opportunities may require taking greater risks. Sometimes the greatest risk is inaction.
- Risk is everyone's responsibility
  - Risk management is an integral part of Gavi operations. Everyone working towards the Gavi mission is expected to proactively identify, assess, and manage risks.
- Gavi encourages a culture of learning
  - Encouraging staff and stakeholders to be risk-aware in delivering on Gavi's mission, while also recognising and accepting
    that success will not always be achieved. Ensuring that processes are in place to learn from both positive and negative
    results.



### **Gavi's Risk Appetite Statement**

### The amount of risk the Alliance is willing to take, accept, or tolerate to achieve its goals

Mission & Organisation The Vaccine Alliance embraces the need to take programmatic risk given its ambitious mission and operating model, but has a lower appetite for organisational risks impacting Alliance processes, systems and management; fiduciary oversight and control; and brand and stakeholder confidence.

Strategic Goals

Accelerate equitable uptake and coverage of vaccines

Low

systems

strengthened health systems High Strategies to strengthen health

Weak systems jeopardising

sustainability or safety

Increase effectiveness and

efficiency of immunisation

delivery as an integrated part of

#### Moderate

Significant reduction in performance post-transition

#### Moderately low

Countries transitioning with insufficient financial/programmatic capacity

of national immunisation

#### Low

Defaulting on co-financing

Shape markets for vaccines and other immunisation products

#### High

Strategies to create and sustain healthy markets

#### Low

Adequate and secure supply of quality vaccines

### High

- Strategies to increase C&E and to accelerate vaccine introductions
- Strategies to respond to fragility

#### Low

- Introductions impacting C&E and sustainability of RI
- Countries approaching transition with low coverage

#### Resource mobilisation

#### Advocacy

#### · Ensuring that the value of vaccines is well recognised

#### Low

High

- Immunisation becoming lower priority on policy agendas
- Reputational risks

#### Monitoring & evaluation

#### High

Working in settings with weak data systems

#### Moderate

Grant monitoring and oversight at country level

#### Low

Accountability and transparency in Alliance

#### Strategic enablers

#### Country leadership, management & coordination

#### High

- Operating in countries with limited capacity
- Strategies to strengthen country capacity

#### Low

Strategies to compensate for low capacity impeding long-term capacity building

Misuse of funds

#### Hiah

Pursuing innovative financing and private sector partnerships

#### Moderate

Attracting new donors

#### Low

- Sustainable donor funding
- Reputational risks or potential conflicts of interest

### Three Lines of Defence model



#### Risk oversight

#### **Gavi Board**

**Risk & Assurance Report** 

Tone at the top, determining the risk appetite and exercising risk oversight

#### **Senior Management**

**Risk Committee** 

Overseeing the translation of risk appetite into appropriate strategies and risk management processes

#### Third Line of Defence

Internal Audit, Programme Audit, Whistle-blower facility, Investigations & Counter-Fraud

providing independent assurance

mp

#### **First Line of Defence**

Country Programmes
Alliance Partners
Implementing Countries

owning and managing risk

**Second Line of Defence** 

Risk, Programme Capacity Assessment Grant Performance Monitoring, Finance, Operations, Legal

supporting and overseeing risk



# Tools and processes to strengthen risk management in our country programmes

#### **Programme Country risk** Joint **Programme Performance PEF** capacity audit matrix framework **Appraisal** assessment · Identifies. Identifies Gives Evaluates · Reports country Monitors monitors and actions to independent capacity of performance progress of quantifies key address kev implementers against agreed ongoing inassurance of risk areas risks and country controls to manage targets and country through TCA tracks and appropriate Gavi support indicators programmes and partner mitigating use of Gavi actions accountability support

Proactive grant management to maximise programmatic outcomes while managing risk

Improved immunisation outcomes



# Gavi's annual Risk & Assurance Report

Alliance-wide view of top risks potentially impacting the ability of the Alliance to achieve its mission and strategic goals

#### Basis for annual strategic Board discussion on risk

- Agree on prioritisation of risks as basis for future risk and assurance efforts
- Oversee that most significant risks are managed within Gavi's risk appetite

Basis for future efforts and investments

Allocate to risk owners and work with partners to manage top risks

Develop further analysis to measure risk and monitor evolution Focus further investments in mitigation strategies where exposure is outside risk appetite





### **MACRO TRENDS IN 2017**

### Exogenous and endogenous factors affecting Gavi's risk profile

IMF warns of 'vulnerabilities' that could derail global recovery

Report highlights G20's \$135tn debt pile and says good economic times are fuelling risks

WTO Upgrades Trade Outlook, but Warns of Risks Ahead

Sterling could fall by another 15% by the end of 2017, says Deutsche Bank

Time spent thinking about the next financial crisis is not wasted

WORLD / POLITICS I ANALYSIS

Despite electoral setback, European populism lives on

INSIDE DEVELOPMENT » IN THE NEWS: 67TH UN GENERAL ASSEMBLY

At UN General Assembly, a spotlight on reforms

Anti-Vax Message Gets Meaner on Social Media

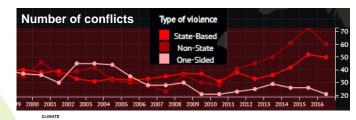
Stronger countries transitioning

Increasing number of programmes and campaigns

**Broader portfolio of vaccines** 

Changed partners' engagement model and use of expanded partners

**Global Health Campus move** 



10 Hurricanes in 10 Weeks: With Ophelia, a 124-Year-Old Record is Matched





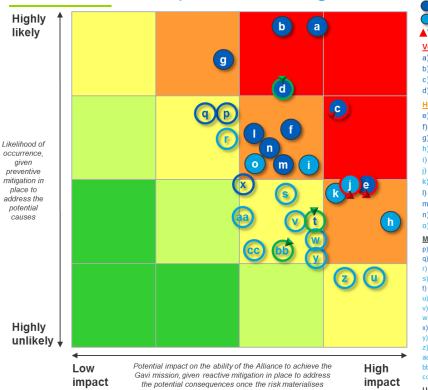
Sierra Leone to begin cholera vaccination drive in disaster-affected areas

More than 1 million doses of Gavi-funded cholera vaccines heading to Sierra Leonafter severe flooding and landslides



# Alliance top risks ranked against likelihood and impact

Residual risk exposure, taking into account existing mitigation



Programmatic risk Corporate risk

▲▼ Recent evolution

#### Very high risks

- Country management capacity
- Data quality
- Ability to reach the under-immunised A
- Sustainable transition V

#### High risks

- Vaccine confidence
- Outbreaks disrupt immunisation
- Misuse by countries
- Donor support
- Partner capacity
- Secretariat disruption
- Strategic relevance
- Global supply shortages
- HSIS value for money
- Frequent or unplanned campaigns
- Forecasting variability

#### Medium risks

- External programme disruption
- Closed vial wastage
- Expanding partnership complexity
- Unresolved co-financing default V
- Secretariat capacity
- Market distortion
- Misuse by Secretariat
- Changing Board priorities
- bb) Leadership succession
- cc) Donor grant fulfilment

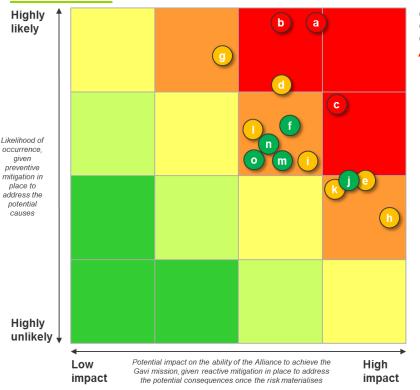
Polio transition

- **Country management capacity** Many countries (continue to) have insufficient EPI capacity and capabilities to manage immunisation programmes to achieve sustainable coverage & equity
- Data quality Continued lack of availability and use of quality data for immunisation
- Ability to reach the under-immunised The Alliance is unable to achieve equitable coverage improvements by extending immunisation services to communities previously unreached
  - Sustainable transition Some countries fail to sustain progress of their immunisation programmes after transition



# Willingness to accept current top risk exposures

Actual exposures reviewed against aspirational risk appetite



Broadly within risk appetite
Somewhat outside risk appetite
Outside risk appetite
Outside risk appetite

#### Outside risk appetite

- a) Country management capacity
- b) Data quality
- c) Ability to reach the under-immunised

#### Somewhat outside risk appetite

- d) Sustainable transition
- e) Vaccine confidence
- g) Misuse by countries V
- k) Donor support A
- i) Partner capacity
- k) Strategic relevance A

  I) Global supply shortages

#### Broadly within risk appetite

- Outbreaks disrupt immunisation
   Secretariat disruption
- m) HSIS value for money
- n) Frequent or unplanned campaigns V
- o) Forecasting variability

# 3 risks outside risk appetite May require a more ambitious approach

a) Country management capacity

- b) Data quality
- c) Ability to reach the under-immunised

### 7 risks somewhat outside

**Requiring attention** 

5 risks broadly within appetite
To be monitored



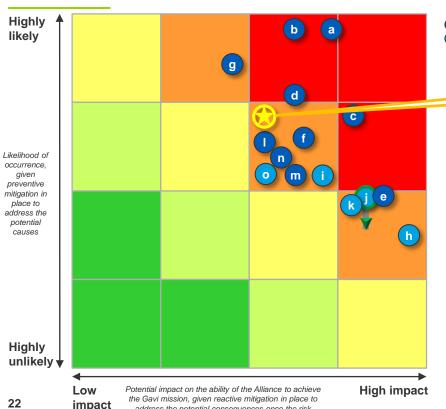
Alliance-wide top risks			Risk assessment			Risk evolution	
Risk description		Potential causes	Curren t level	Mitigatio n strength	Risk appetite	Recent evolution	Long-term outlook
а	Country management capacity Many countries (continue to) have insufficient EPI capacity and capabilities to manage immunisation programmes to achieve sustainable coverage & equity	Weak existing systems and technical capabilities Weak management capabilities Insufficient human resources or retention challenges Insufficient prioritisation of health and immunisation Inadequate support from Alliance to build capacity External programme disruption Disease outbreaks disrupting immunisation Political change (devolution)	VH		OUTSIDE	$\Leftrightarrow$	$\Longrightarrow$
b	<b>Data quality</b> Continued lack of availability and use of quality data for immunisation	Data quality not routinely monitored     Weaknesses in data and measurement systems     Many fragmented initiatives without measurable outcomes     Donor-driven activities not country-owned     Not planned and implemented to ensure data for action	VH		OUTSIDE	$\Leftrightarrow$	$\Rightarrow$
С	Ability to reach the under-immunised The Alliance is unable to achieve equitable coverage improvements by extending immunisation services to communities previously unreached	Poor data to find and target the unreached Inadequate supply and cold chains into remote areas Insufficient health care workers Lack of demand in underserved communities Lack of political commitment and health budgets	VH		OUTSIDE	1	$\iff$
d	Sustainable transition Some countries fail to sustain progress of their immunisation programmes after transition	Lack of (subnational) ability/capacity/fiscal space Poor preparation for transition by Alliance Insufficient prioritisation of health and immunisation Overreliance on external support External programme disruption (economic, outbreak) Lack of access to global markets and expertise	VH		SOMEWHAT OUTSIDE	Ŷ	$\iff$
е	Vaccine confidence Significant loss of confidence in vaccine safety and efficacy	Major safety issue     Vaccine hesitancy and scepticism	Н		SOMEWHAT OUTSIDE	1	$\Leftrightarrow$
f	Outbreaks disrupt immunisation Sizeable outbreaks of infectious disease disrupt programmes in many Gavi-supported countries	Low population immunity     Lack of capacity/tools to detect, prevent and respond     Population behaviour	Н		BROADLY WITHIN	$\Leftrightarrow$	1
g	Misuse by countries Deliberate misuse of Gavi support in many Gavi-supported countries	Culture of gifts/corruption     Opportunity for personal gain     Weak monitoring/deterrence     Weak institutions     Weak systems	Н		SOMEWHAT OUTSIDE	$\Leftrightarrow$	Û



1	Alliance-wide top risks			Risk assessment			Risk evolution	
	Risk description	Potential causes	Curren t level	Mitigatio n strength	Risk appetite	Recent evolution	Long-term outlook	
h	Donor support Significant reduction in donor support to Gavi	Reduction in development budgets     Competing priorities in development     Competing priorities within health     Loss of donor confidence in Gavi	Н	G	SOMEWHAT OUTSIDE	$\Leftrightarrow$	1	
i	Partner capacity Sum of comparative advantages of Alliance partners is inadequate to effectively deliver required technical support to countries	Lack of alignment and coordination Lack of capacity / expertise Lack of availability	Н		SOMEWHAT OUTSIDE	$\Leftrightarrow$	$\Leftrightarrow$	
j	Secretariat disruption Significant disruption of Secretariat operations	Catastrophic event Security threats and kidnapping Internal or external data breach Systems failure and data loss Departure of large number of key staff	Н		BROADLY WITHIN	1	Ţ	
k	Strategic relevance Gavi becomes less relevant to global development priorities	Prioritisation of other development causes     Inability to remain innovative and adapt     Reduced faith in Gavi's capacity to deliver     Growing portion of unmet immunisation needs outside Gavi countries	Н	5	SOMEWHAT OUTSIDE	$\Leftrightarrow$	1	
1	Global supply shortages Shortages in the global vaccine supply affect Gavi-supported countries	Manufacturing capacity inadequate to meet demand     Lack of supply security     External disruption	H		SOMEWHAT OUTSIDE	$\iff$	$\iff$	
m	HSIS value for money HSIS investments do not materially improve programmatic outcomes	Key bottlenecks not addressable by HSIS     HSIS grants not designed to target key bottlenecks     HSIS grants duplicative with other donor funding     HSIS grants not large enough to have significant impact     HSIS not disbursed in timely fashion     Programmes funded by HSIS not well-managed     Misuse of HSIS resources	Н		BROADLY WITHIN	$\Leftrightarrow$	$\Leftrightarrow$	
n	Frequent or unplanned campaigns Frequent or unplanned mass vaccination campaigns undermine capacity of governments to manage routine health and immunisation services	Periodic very large cash inflows for campaigns Front line workers diverted to implement campaigns Management capacity diverted to manage campaigns Infrastructure (e.g., supply chain, transport) repurposed for campaigns Poor planning and management undermine quality of the campaign, resulting in low coverage	Н		BROADLY WITHIN	$\Leftrightarrow$	1	
0	Forecasting variability Gavi forecasting variability driving inappropriate decision-making	Uncertainty over vaccine demand     Financial uncertainties (e.g., prices, FX)     Complexity of process     Sub-optimal systems	Н	G	BROADLY WITHIN	$\Leftrightarrow$	$\Leftrightarrow$	



No substantial changes to Gavi's overall risk profile since last Risk & Assurance Report



**Programmatic risk** Corporate risk

#### Very high risks

- a) Country
- b) Data quality
- c) Ability to reach the under-immunised
- d) Sustainable transition

#### **High risks**

- e) Vaccine confidence
- Outbreaks disrupt immunisation
- Misuse by countries
- Donor support
- Partner capacity
- Secretariat disruption
- Strategic relevance
- Global supply shortages
- m) HSIS value for money
- n) Frequent or unplanned campaigns
- o) Forecasting variability

**DOWN Secretariat disruption** 

#### **NFW Polio transition**

16 countries transitioned by now. Active management of remaining pre- and post transition risks.

Remains high with anti-vax attempts to reach out internationally

Stable on portfolio level, risk in individual markets being managed (YF, IPV)

Remains high with many campaigns not achieving coverage targets

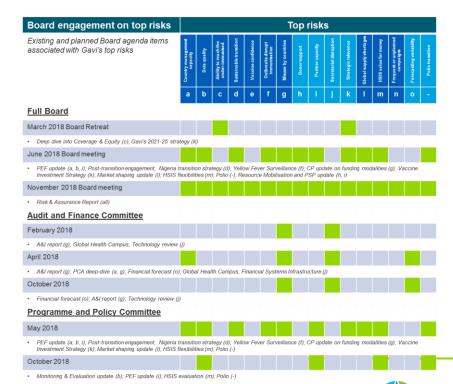


# Board engagement on top risks

- Established a robust dialogue on risk with the Board
- Good top risk coverage, with risk lens integrated in related items

Mid-year Board update on risk now integrated with strategy progress update

Risk will remain a stand-alone item at year-end





# **THANK YOU**



